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PROFESSIONAL EXPERIENCE

Freelance Consulting

New York, NY

Product Management and Design, Project Management, and Digital Strategy

2009 ->

Call9, Inc. – Director of Product

- Managed the development, and launch of web and mobile products leading to 200% customer growth
- Led a team of 12 engineers and a designer to develop, and ship features to increase revenue, operational efficiency, and scale
- Evaluated product needs and priorities to establish product roadmaps, and facilitate agile product management

General Assemb.ly - Product Management Course Instructor

Plans and instructs the 10-week Product Management course to aspiring entrepreneurs and professionals

Bank of America / Merrill Lynch – Senior Product Manager

- Planned, developed, launched, and managed the bank's first Android app featuring industry leading functionality
- Advised on mobile strategy and best practices for the bank's iOS, Android, and Blackberry applications and mobile website

Razorfish – Product Manager

- Defined product requirements to redesign an e-commerce website and improve customer attraction, conversion, and retention
- Created wireframes, prototypes and content management software to solve the client's marketing, service, and editorial challenges

ActiveHealth Management (Aetna) – Product Manager

Responsible for product and project management for an award-winning, Web 2.0 health portal used by 1.6 million customers

New York, NY

Strategy Lead, Digital Advisory

KPMG Digital

2013 - May 2016 Launched KPMG's Digital division and grew the team from 2 to nearly 200 consultants, designers, and developers

- Advised clients on enterprise solutions that improved profitability, decision making, productivity, and user happiness
- Supported new business development through thought leadership, proposal preparation, and client presentations

Amazon.com Senior Product Manager, Amazon Appstore Seattle, WA

2012 - May 2013

- Owned the design, development and launch of Amazon's web-based mobile app marketplace from concept to launch
- Scaled and globalized the product to nearly 200 countries to support the worldwide rollout of Amazon's Kindle Fire devices
- Designed, experimented, and shipped product enhancements that doubled user acquisition, engagement, and conversion

EDUCATION AND CERTIFICATIONS

Bachelor of Science in Information Technology, Diploma in Information Technology Professional Practice

University of Technology, Sydney 2002 - 2007

Awarded International Exchange Scholarship to study at the University of Texas at Austin Fall 2005

Certifications

Project Management Professional (PMI Certified, PMP)

2010

Certified ScrumMaster (Scrum Alliance, CSM)

2014

Certified Product Owner (Scrum Alliance, CSPO)

2016

TECHNICAL SKILLS AND INTERESTS

- Microsoft Office, GSuite, JIRA, Pivotal Tracker, Adobe CC, Sketch, InVision, Axure RP, Analytics software
- Front-end web development, SQL, iOS, Android, content management systems, web services and agile methodologies
- Technology, entrepreneurship, digital media, food and mixology, music and adventure travel

